



Number and amount of claims by types of insurance and tariff 1) for Serbia in  
2011

in thousand of dinars

Code	Type of insurance and tariff	Outstanding (reported not settled) 31st Dec, previous year		Number of claims reported in the current year	Settled (liquidated)			Outstanding (reported not settled)31st Dec, current year	
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a	b	1	2	3	4	5	6	7	8
01	ACCIDENT INSURANCE								
01.01.	Insurance of persons against consequences of accidents occurring in the course of their regular professional activity or outside of it	1.737	137.124	45.051	8.108	36.698	1.413.505	1.984	139.450
01.02.	Insurance of persons against consequences of accidents in motor vehicles and in the course of performing special activities	60	6.613	593	173	426	15.657	54	5.796
01.03.	Accident insurance of students and pupils	415	13.631	23.787	4.428	19.281	301.051	493	14.873
01.04.	Special accident insurance of youth	2	100	50	15	35	947	2	1.000
01.05.	Accident insurance of guests, visitors to performances, excursionists and tourists	13	911	114	32	80	2.210	15	1.965
01.06.	Accident insurance of consumers, subscribers etc.	38	2.263	457	99	354	28.387	42	1.989
01.07.	Other special accident insurances	20	1.976	7.558	262	7.255	231.527	59	3.878
01.08.	Compulsory accident insurance of passengers in public transport	56	12.333	300	157	143	22.523	56	10.136
01.99.	All other accident insurances	4	249	1.007	94	915	12.079	2	200
	TOTAL: 01	2.345	175.200	78.917	13.368	65.187	2.027.886	2.707	179.287
02	VOLUNTARY HEALTH INSURANCE								
02.11.	Parallel health insurance	0	0	134	6	130	298	0	0
02.12.	Supplementary health insurance	171	10.118	10.568	3.157	7.360	337.797	250	22.966
02.13.	Private health insurance	0	0	1.004	18	851	6.099	143	1.753
02.19.	All other voluntary health insurances (combination of types; health insurance while travelling abroad in accordance with article 30. paragraph 4. of the Decree on Voluntary Health Insurance)	187	13.007	38.933	388	38.625	185.461	69	671
	TOTAL: 02	358	23.125	50.639	3.569	46.966	529.655	462	25.390
03	MOTOR INSURANCE								
03.01.	Full-coverage insurance of motor vehicles driven by their own engine power, except rail vehicles	9.846	900.589	78.434	7.610	71.252	4.502.638	9.400	777.293
03.02.	Full-coverage insurance of motor vehicles not driven by their own engine power	71	14.943	358	73	305	70.194	54	7.003
03.99.	All other motor vehicle insurances	279	10.969	5.154	230	4.969	124.450	249	6.138
	TOTAL: 03	10.196	926.501	83.946	7.913	76.526	4.697.282	9.703	790.434



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a	b	1	2	3	4	5	6	7	8
04	RAIL VEHICLE INSURANCE								
04.01.	Full-coverage rail vehicles insurance	35	4.157	793	222	582	44.180	24	14.443
04.99.	All other rail vehicles insurances	0	0	0	0	0	0	0	0
	<b>TOTAL: 04</b>	<b>35</b>	<b>4.157</b>	<b>793</b>	<b>222</b>	<b>582</b>	<b>44.180</b>	<b>24</b>	<b>14.443</b>
05	AIRCRAFT INSURANCE								
05.01.	Full-coverage aircraft insurance	3	6.106	9	4	6	16.784	2	10.814
05.99.	All other aircraft insurances	0	0	0	0	0	0	0	0
	<b>TOTAL: 05</b>	<b>3</b>	<b>6.106</b>	<b>9</b>	<b>4</b>	<b>6</b>	<b>16.784</b>	<b>2</b>	<b>10.814</b>
06	VESSELS INSURANCE								
06.01.	Full-coverage vessels insurance of marine vessels	0	0	10	2	8	391	0	0
06.02.	Full-coverage vessels insurance of river and lake vessels	21	17.064	76	24	51	19.666	22	11.428
06.99.	All other vessels insurances	0	0	0	0	0	0	0	0
	<b>TOTAL: 06</b>	<b>21</b>	<b>17.064</b>	<b>86</b>	<b>26</b>	<b>59</b>	<b>20.057</b>	<b>22</b>	<b>11.428</b>
07	GOODS-IN-TRANSIT INSURANCE								
07.01.	Insurance of goods in international transit	30	50.704	468	28	407	302.564	63	44.224
07.02.	Insurance of goods in domestic transit	10	5.662	1.606	58	1.543	60.410	15	4.154
07.03.	Insurance of goods during storage	1	600	0	0	0	0	1	600
07.99.	All other goods-in-transit insurances	4	573	10	5	2	4.016	7	1.144
	<b>TOTAL: 07</b>	<b>45</b>	<b>57.539</b>	<b>2.084</b>	<b>91</b>	<b>1.952</b>	<b>366.990</b>	<b>86</b>	<b>50.122</b>
08	PROPERTY INSURANCE AGAINST FIRE AND OTHER PERILS								
08.01.	Insurance against fire and other perils outside industry and crafts	249	416.085	6.425	1.101	5.334	457.190	243	600.980
08.02.	Insurance against fire and other perils in industry and crafts	90	401.809	1.188	241	964	340.076	69	529.612
08.03.	Insurance of electric supply company's property against fire	7	1.005	110	46	49	21.627	22	29.464
08.99.	All other property insurances against fire and other perils	2	302	72	5	69	6.761	0	0
	<b>TOTAL: 08</b>	<b>348</b>	<b>819.201</b>	<b>7.795</b>	<b>1.393</b>	<b>6.416</b>	<b>825.654</b>	<b>334</b>	<b>1.160.056</b>



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09	OTHER PROPERTY INSURANCES								
09.01.	Insurance against burglary and vandalism	222	101.237	4.129	687	3.422	420.532	241	89.310
09.02.	Insurance against glass breaking	52	1.778	8.340	306	7.974	92.874	111	1.868
09.03.	Combined insurance of household items	58	5.459	8.250	876	7.344	118.391	87	8.121
09.04.	Insurance of machines against breakdown	394	64.737	34.427	4.453	29.868	1.352.826	501	224.175
09.05.	Insurance of electric supply plants□ equipment against breakdown	45	412.221	1.365	124	1.199	356.445	87	241.539
09.06.	Insurance of buildings under construction	20	45.121	109	62	49	48.292	18	67.484
09.07.	Insurance of buildings under installation	9	12.923	7	1	11	2.202	4	14.384
09.08.	Film companies insurance	0	0	3	0	3	5.024	0	0
09.09.	Crop and yield insurance	12	27.175	4.244	1.179	3.032	673.401	45	13.824
09.10.	Animal insurance	19	3.749	3.131	472	2.640	167.143	38	13.652
09.11.	Combined computer insurance	47	1.457	2.677	534	2.142	27.577	49	916
09.12.	Insurance of underground mines	0	0	95	24	71	32.489	0	0
09.13.	Combined mobile equipment insurance	7	618	273	63	203	6.110	15	22.815
09.14.	Insurance of stocks in cold-storage plants	3	1.208	101	7	94	10.988	3	440
09.99.	All other insurances	20	14.736	818	277	549	79.519	12	15.173
	TOTAL: 09	908	692.419	67.969	9.065	58.601	3.393.813	1.211	713.701
10	MOTOR VEHICLE LIABILITY INSURANCE								
10.01.	Compulsory third party liability motor insurance	16.420	7.031.200	63.097	6.485	57.973	8.515.953	15.061	6.332.753
10.02.	Insurance of transporters against liability for goods during transport	40	7.028	166	63	83	29.562	60	23.608
10.99.	All other motor vehicle liability insurances	64	58.099	355	35	307	64.311	75	36.940
	TOTAL: 10	16.524	7.096.327	63.618	6.583	58.363	8.609.826	15.196	6.393.301
11	AIRCRAFT LIABILITY INSURANCE								
11.01.	Compulsory third party liability aircraft insurance	1	2.120	0	1	0	0	0	0
11.02.	Insurance of transporters against liability for goods during transport	0	0	0	0	0	0	0	0
11.99.	All other aircraft liability insurances	1	181	0	0	0	0	1	181
	TOTAL: 11	2	2.301	0	1	0	0	1	181



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12	VESSELS LIABILITY INSURANCE								
12.01.	Compulsory third party liability marine insurance	0	0	0	0	0	0	0	0
12.02.	Compulsory third party liability insurance of owners of river and lake vessels	0	0	3	1	1	356	1	110
12.03.	Liability insurance of repairers of vessels	0	0	0	0	0	0	0	0
12.04.	Liability insurance of marina owners and operators	0	0	0	0	0	0	0	0
12.05.	Insurance of transporters against liability for goods during transport	0	0	0	0	0	0	0	0
12.99.	All other vessel liability insurances	0	0	0	0	0	0	0	0
	TOTAL: 12	0	0	3	1	1	356	1	110
13	GENERAL LIABILITY INSURANCE								
13.01.	General liability insurance	914	217.017	4.322	1.207	3.269	204.082	760	215.725
13.02.	Insurance of producers against liability for defective products	4	826	2	2	3	2.912	1	0
13.03.	Contractual liability insurance of building contractors	3	5.052	19	11	9	470	2	77
13.04.	Contractual liability insurance of installation contractors	0	0	0	0	0	0	0	0
13.05.	Liability insurance of hazardous material owner during transport	2	1.775	3	3	2	431	0	0
13.06.	Audit companies□ liability insurance	0	0	0	0	0	0	0	0
13.07.	Actuaries□ liability insurance	0	0	0	0	0	0	0	0
13.08.	Lawyers□ liability insurance	0	0	3	0	3	774	0	0
13.09.	Doctors□ liability insurance	9	7.691	11	5	2	114	13	14.961
13.10.	Design liability insurance	0	0	0	0	0	0	0	0
13.11.	Liability insurance for public notaries	0	0	0	0	0	0	0	0
13.12.	Insurance brokerage firms□ liability insurance	0	0	0	0	0	0	0	0
13.13.	International carriers□ liability insurance	3	3.650	103	26	73	7.879	7	3.778
13.14.	Domestic carriers□ liability insurance	0	0	2	1	1	362	0	0
13.15.	Liability insurance in rail traffic	5	5.178	104	16	89	6.055	4	5.397
13.99.	All other general liability insurances	33	6.297	14	24	10	2.677	13	5.629
	TOTAL: 13	973	247.486	4.583	1.295	3.461	225.756	800	245.567



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14	CREDIT INSURANCE								
14.01.	Insurance of insurance holders□ money receivables from juridical and other persons	1	17.347	19	0	19	10.342	1	18.000
14.02.	Insurance of insurance holders□ receivables on the grounds of granted consumer loans	147	495.840	549	85	489	447.071	122	68.125
14.03.	Insurance of insurance holders□ receivables on the grounds of granted housing loans	0	0	0	0	0	0	0	0
14.04.	Insurance of receivables from financial leasing operations	0	0	0	0	0	0	0	0
14.05.	Export insurance against commercial risks	0	0	0	0	0	0	0	0
14.99.	All other credit insurances	6	2.350	34	1	33	7.601	6	2.294
	TOTAL: 14	154	515.537	602	86	541	465.014	129	88.419
15	WARRANTY INSURANCE								
15.01.	Warranty insurance	16	462	533	30	438	16.272	81	1.945
15.99.	All other warranty insurances	0	0	2	0	2	2.901	0	0
	TOTAL: 15	16	462	535	30	440	19.173	81	1.945
16	FINANCIAL LOSS INSURANCE								
16.01.	Insurance against stoppage of work due to fire perils	0	0	86	2	83	25.755	1	300
16.02.	Insurance against stoppage of work due to breakage perils	0	0	0	0	0	0	0	0
16.03.	Insurance of various events due to atmospheric precipitation	0	0	0	0	0	0	0	0
16.04.	Insurance against damage arising from the purchase of currency counterfeits	0	0	43	2	41	306	0	0
16.05.	Insurance against damage related to funds on citizens□ current accounts and payment and credit cards	0	0	0	0	0	0	0	0
16.06.	Insurance against tourist travel cancellation risks	0	0	4	0	4	137	0	0
16.99.	All other various financial loss insurances	3	5	119	24	94	2.216	4	41
	TOTAL: 16	3	5	252	28	222	28.414	5	341
17	LEGAL EXPENSES INSURANCE								
17.01.	Lawyer expenses and other expenses for legal proceedings	0	0	5	1	1	277	3	884
17.99.	All other legal expenses insurances	0	0	0	0	0	0	0	0
	TOTAL: 17	0	0	5	1	1	277	3	884



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18	TRAVEL ASSISTANCE INSURANCE								
18.01.	Road vehicle travel assistance	12	59	925	11	898	6.458	18	240
18.02.	Medical travel insurance including assistance while travelling outside the place of residence	1.622	67.131	23.534	2.130	20.375	364.210	2.661	64.614
18.99.	All other travel assistance insurances	17	393	8	1	20	414	4	65
	TOTAL: 18	1.651	67.583	24.467	2.142	21.293	371.082	2.683	64.919
19	OTHER TYPES OF NON-LIFE INSURANCE	0	0	3	0	3	53	0	0
	TOTAL: 19	0	0	3	0	3	53	0	0
20	LIFE INSURANCE								
20.01.	Life insurance payable in the event of death	14	12.229	280	43	219	20.505	32	8.836
20.02.	Endowment insurance	3	232	776	1	770	72.581	8	1.395
20.03.	Life insurance payable in the event of death and endowment insurance <input type="checkbox"/> mixed insurance	203	74.127	15.852	336	15.442	1.216.024	276	103.549
20.04.	Term life insurance	27	8.288	2.100	38	2.035	563.896	54	20.734
20.19.	All other life insurances	1	44	34	22	10	1.380	3	1.500
	TOTAL: 20	248	94.920	19.042	440	18.476	1.874.386	373	136.014
21	ANNUITY INSURANCE	1	24	890	4	886	112.607	1	24
	TOTAL: 21	1	24	890	4	886	112.607	1	24
22	SUPPLEMENTARY INSURANCE ALONG WITH LIFE INSURANCE								
22.01.	Accident insurance	521	100.963	4.560	1.425	3.076	210.984	579	92.590
22.02.	Health insurance	17	151	103	22	68	1.623	30	664
	TOTAL: 22	538	101.114	4.663	1.447	3.144	212.607	609	93.254
23	VOLUNTARY PENSION INSURANCE	0	0	0	0	0	0	0	0
	TOTAL: 23	0	0	0	0	0	0	0	0
24	OTHER TYPES OF LIFE INSURANCE	0	0	38	0	38	5.236	0	0
	TOTAL: 24	0	0	38	0	38	5.236	0	0
	TOTAL LIFE INSURANCE (20 DO 24)	787	196.058	24.633	1.891	22.544	2.204.836	983	229.292
	TOTAL NON-LIFE INSURANCE (1 DO 19)	33.582	10.651.013	386.306	45.818	340.620	21.642.252	33.450	9.751.342

1) Including re-activated and annuity claims