



Number and amount of claims by types of insurance and tariff 1) for Serbia in  
2014

in thousand of dinars

Code	Type of insurance and tariff	Outstanding (reported not settled) 31st Dec, previous year		Number of claims reported in the current year	Settled (liquidated)			Outstanding (reported not settled)31st Dec, current year	
		Number	Amount		Number of rejected (and cancelled)	Calculated		Number (1+3-4-5)	Amount
a	b	1	2	3	4	5	6	7	8
01	ACCIDENT INSURANCE								
01.01.	Insurance of persons against consequences of accidents occurring in the course of their regular professional activity or outside of it	1.531	129.352	44.533	8.547	35.860	1.568.175	1.600	138.301
01.02.	Insurance of persons against consequences of accidents in motor vehicles and in the course of performing special activities	46	4.197	729	217	525	15.891	27	2.089
01.03.	Accident insurance of students and pupils	484	18.896	23.715	4.542	19.131	307.853	502	19.255
01.04.	Special accident insurance of youth	1	0	88	37	51	852	1	100
01.05.	Accident insurance of guests, visitors to performances, excursionists and tourists	12	2.413	167	58	102	4.678	19	2.458
01.06.	Accident insurance of consumers, subscribers etc.	9	1.115	215	51	141	22.434	32	1.419
01.07.	Other special accident insurances	17	1.745	8.795	472	8.320	292.675	20	1.402
01.08.	Compulsory accident insurance of passengers in public transport	55	9.312	433	283	149	22.287	55	12.209
01.99.	All other accident insurances	3	607	764	86	679	9.320	2	604
TOTAL: 01		2.158	167.637	79.439	14.293	64.958	2.244.165	2.258	177.837
02	VOLUNTARY HEALTH INSURANCE								
02.11.	Parallel health insurance	0	0	235	17	218	2.126	0	0
02.12.	Supplementary health insurance	188	11.942	16.610	4.596	12.034	419.250	168	7.513
02.13.	Private health insurance	153	875	62.728	642	62.136	316.235	798	4.790
02.19.	All other voluntary health insurances (combination of types; health insurance while travelling abroad in accordance with article 30. paragraph 4. of the Decree on Voluntary Health Insurance)	721	4.779	27.871	584	26.618	181.996	695	4.948
TOTAL: 02		1.062	17.596	107.444	5.839	101.006	919.607	1.661	17.251
03	MOTOR INSURANCE								
03.01.	Full-coverage insurance of motor vehicles driven by their own engine power, except rail vehicles	7.564	630.464	63.559	6.106	57.386	4.482.803	7.563	640.104
03.02.	Full-coverage insurance of motor vehicles not driven by their own engine power	28	6.170	505	63	441	100.288	29	4.186
03.99.	All other motor vehicle insurances	129	3.743	2.128	81	2.069	64.905	107	5.493
TOTAL: 03		7.721	640.377	66.192	6.250	59.896	4.647.996	7.699	649.783



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a	b	1	2	3	4	5	6	7	8
04	RAIL VEHICLE INSURANCE								
04.01.	Full-coverage rail vehicles insurance	29	16.679	212	106	114	25.306	21	18.695
04.99.	All other rail vehicles insurances	0	0	0	0	0	0	0	0
	TOTAL: 04	29	16.679	212	106	114	25.306	21	18.695
05	AIRCRAFT INSURANCE								
05.01.	Full-coverage aircraft insurance	3	18.675	8	5	2	4.831	4	40.000
05.99.	All other aircraft insurances	0	0	0	0	0	0	0	0
	TOTAL: 05	3	18.675	8	5	2	4.831	4	40.000
06	VESSELS INSURANCE								
06.01.	Full-coverage vessels insurance of marine vessels	6	5.918	9	1	9	16.009	5	1.288
06.02.	Full-coverage vessels insurance of river and lake vessels	22	6.452	93	30	69	34.885	16	7.322
06.99.	All other vessels insurances	0	0	0	0	0	0	0	0
	TOTAL: 06	28	12.370	102	31	78	50.894	21	8.610
07	GOODS-IN-TRANSIT INSURANCE								
07.01.	Insurance of goods in international transit	37	106.183	278	48	244	114.462	23	33.917
07.02.	Insurance of goods in domestic transit	24	18.641	462	37	431	53.555	18	6.755
07.03.	Insurance of goods during storage	1	50	0	1	0	0	0	0
07.99.	All other goods-in-transit insurances	3	1.456	24	8	18	1.983	1	8.405
	TOTAL: 07	65	126.330	764	94	693	170.000	42	49.077
08	PROPERTY INSURANCE AGAINST FIRE AND OTHER PERILS								
08.01.	Insurance against fire and other perils outside industry and crafts	278	421.827	10.795	3.146	7.533	1.269.206	393	510.079
08.02.	Insurance against fire and other perils in industry and crafts	79	123.442	1.878	462	1.264	622.090	231	792.932
08.03.	Insurance of electric supply company's property against fire	10	3.595	279	138	105	507.946	46	284.716
08.99.	All other property insurances against fire and other perils	23	1.528	150	19	152	10.683	2	1.218
	TOTAL: 08	390	550.392	13.102	3.765	9.054	2.409.925	672	1.588.945



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09	OTHER PROPERTY INSURANCES								
09.01.	Insurance against burglary and vandalism	241	106.704	4.768	754	3.941	429.143	313	91.228
09.02.	Insurance against glass breaking	84	1.795	5.801	363	5.413	72.216	107	3.048
09.03.	Combined insurance of household items	123	14.834	13.379	2.453	10.927	303.752	122	14.294
09.04.	Insurance of machines against breakdown	463	162.128	27.891	4.255	23.529	1.270.051	568	194.135
09.05.	Insurance of electric supply plants□ equipment against breakdown	49	61.181	2.400	223	2.105	300.518	121	119.907
09.06.	Insurance of buildings under construction	18	8.791	171	60	55	122.456	73	353.343
09.07.	Insurance of buildings under installation	3	14.807	16	7	9	7.808	3	6.259
09.08.	Film companies insurance	1	100	0	0	1	102	0	0
09.09.	Crop and yield insurance	33	33.770	8.015	1.713	6.278	1.062.003	57	33.665
09.10.	Animal insurance	124	13.178	4.815	850	4.044	228.993	45	8.313
09.11.	Combined computer insurance	56	1.583	2.006	250	1.754	28.378	57	2.382
09.12.	Insurance of underground mines	0	0	45	6	38	23.571	1	415
09.13.	Combined mobile equipment insurance	45	23.339	2.543	76	2.404	30.017	109	19.302
09.14.	Insurance of stocks in cold-storage plants	3	361	334	6	316	27.788	15	1.066
09.99.	All other insurances	179	21.267	2.206	330	1.831	232.072	224	1.472.280
	TOTAL: 09	1.422	463.838	74.390	11.346	62.645	4.138.868	1.815	2.319.637
10	MOTOR VEHICLE LIABILITY INSURANCE								
10.01.	Compulsory third party liability motor insurance	12.762	6.829.331	51.179	6.072	46.055	7.405.496	10.496	6.428.915
10.02.	Insurance of transporters against liability for goods during transport	72	19.268	334	97	210	59.997	97	21.405
10.99.	All other motor vehicle liability insurances	38	33.274	39	17	31	11.297	29	45.498
	TOTAL: 10	12.872	6.881.873	51.552	6.186	46.296	7.476.790	10.622	6.495.818
11	AIRCRAFT LIABILITY INSURANCE								
11.01.	Compulsory third party liability aircraft insurance	0	0	3	3	0	0	0	0
11.02.	Insurance of transporters against liability for goods during transport	0	0	0	0	0	0	0	0
11.99.	All other aircraft liability insurances	1	181	0	1	0	0	0	0
	TOTAL: 11	1	181	3	4	0	0	0	0



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12	VESSELS LIABILITY INSURANCE								
12.01.	Compulsory third party liability marine insurance	0	0	0	0	0	0	0	0
12.02.	Compulsory third party liability insurance of owners of river and lake vessels	0	0	2	1	0	0	1	0
12.03.	Liability insurance of repairers of vessels	0	0	0	0	0	0	0	0
12.04.	Liability insurance of marina owners and operators	0	0	0	0	0	0	0	0
12.05.	Insurance of transporters against liability for goods during transport	0	0	0	0	0	0	0	0
12.99.	All other vessel liability insurances	0	0	0	0	0	0	0	0
	TOTAL: 12	0	0	2	1	0	0	1	0
13	GENERAL LIABILITY INSURANCE								
13.01.	General liability insurance	1.059	274.206	6.389	1.471	5.034	265.772	933	244.966
13.02.	Insurance of producers against liability for defective products	0	0	6	1	4	185	1	500
13.03.	Contractual liability insurance of building contractors	7	474	32	10	20	1.547	9	691
13.04.	Contractual liability insurance of installation contractors	0	0	1	1	0	0	0	0
13.05.	Liability insurance of hazardous material owner during transport	1	28	0	1	0	0	0	0
13.06.	Audit companies□ liability insurance	0	0	0	0	0	0	0	0
13.07.	Actuaries□ liability insurance	0	0	0	0	0	0	0	0
13.08.	Lawyers□ liability insurance	12	812	40	28	10	915	12	1.213
13.09.	Doctors□ liability insurance	21	23.858	10	2	4	1.154	25	24.171
13.10.	Design liability insurance	0	0	1	1	0	0	0	0
13.11.	Liability insurance for public notaries	0	0	0	0	0	0	0	0
13.12.	Insurance brokerage firms□ liability insurance	0	0	0	0	0	0	0	0
13.13.	International carriers□ liability insurance	16	15.279	216	39	157	28.805	36	7.848
13.14.	Domestic carriers□ liability insurance	1	27	0	0	1	26	0	0
13.15.	Liability insurance in rail traffic	1	500	25	8	15	1.571	3	1.150
13.99.	All other general liability insurances	18	27.862	45	24	19	7.521	17	27.787
	TOTAL: 13	1.136	343.046	6.765	1.586	5.264	307.496	1.036	308.326



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14	CREDIT INSURANCE								
14.01.	Insurance of insurance holders□ money receivables from juridical and other persons	0	0	46	0	46	7.959	0	0
14.02.	Insurance of insurance holders□ receivables on the grounds of granted consumer loans	67	6.985	639	103	433	45.390	170	17.548
14.03.	Insurance of insurance holders□ receivables on the grounds of granted housing loans	0	0	0	0	0	0	0	0
14.04.	Insurance of receivables from financial leasing operations	0	0	0	0	0	0	0	0
14.05.	Export insurance against commercial risks	0	0	0	0	0	0	0	0
14.99.	All other credit insurances	0	0	10	3	7	2.998	0	0
	TOTAL: 14	67	6.985	695	106	486	56.347	170	17.548
15	WARRANTY INSURANCE								
15.01.	Warranty insurance	371	10.768	867	95	736	23.536	407	16.124
15.99.	All other warranty insurances	2	50	3	0	3	5	2	195
	TOTAL: 15	373	10.818	870	95	739	23.541	409	16.319
16	FINANCIAL LOSS INSURANCE								
16.01.	Insurance against stoppage of work due to fire perils	2	24.001	21	8	10	26.692	6	84.174
16.02.	Insurance against stoppage of work due to breakage perils	1	5.750	2	0	3	6.727	0	0
16.03.	Insurance of various events due to atmospheric precipitation	0	0	0	0	0	0	0	0
16.04.	Insurance against damage arising from the purchase of currency counterfeits	1	41	6	2	5	115	0	0
16.05.	Insurance against damage related to funds on citizens□ current accounts and payment and credit cards	0	0	92	0	92	1.053	0	0
16.06.	Insurance against tourist travel cancellation risks	0	0	0	0	0	0	0	0
16.99.	All other various financial loss insurances	31	1.364	1.365	468	884	29.154	44	1.946
	TOTAL: 16	35	31.156	1.486	478	994	63.741	50	86.120
17	LEGAL EXPENSES INSURANCE								
17.01.	Lawyer expenses and other expenses for legal proceedings	3	631	0	0	0	258	3	569
17.99.	All other legal expenses insurances	0	0	0	0	0	0	0	0
	TOTAL: 17	3	631	0	0	0	258	3	569



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18	TRAVEL ASSISTANCE INSURANCE								
18.01.	Road vehicle travel assistance	74	525	948	26	988	6.841	6	90
18.02.	Medical travel insurance including assistance while travelling outside the place of residence	1.178	63.212	35.965	3.018	32.481	488.959	1.506	80.007
18.99.	All other travel assistance insurances	0	0	0	0	0	0	0	0
	TOTAL: 18	1.252	63.737	36.913	3.044	33.469	495.800	1.512	80.097
19	OTHER TYPES OF NON-LIFE INSURANCE								
	TOTAL: 19	0	0	2	0	2	30	0	0
20	LIFE INSURANCE								
20.01.	Life insurance payable in the event of death	85	23.416	1.087	206	835	104.968	154	12.344
20.02.	Endowment insurance	11	2.402	1.259	0	1.252	180.893	18	4.844
20.03.	Life insurance payable in the event of death and endowment insurance <input type="checkbox"/> mixed insurance	1.280	90.879	27.619	365	27.902	3.045.038	609	111.567
20.04.	Term life insurance	239	75.057	1.706	40	1.753	749.103	152	76.406
20.19.	All other life insurances	18	2.998	117	28	103	18.650	4	3.711
	TOTAL: 20	1.633	194.752	31.788	639	31.845	4.098.652	937	208.872
21	ANNUITY INSURANCE								
	TOTAL: 21	2	116	1.410	1	1.409	252.686	2	103
22	SUPPLEMENTARY INSURANCE ALONG WITH LIFE INSURANCE								
22.01.	Accident insurance	627	96.861	5.513	2.152	3.400	239.431	594	90.855
22.02.	Health insurance	9	254	300	83	214	4.046	6	188
	TOTAL: 22	636	97.115	5.813	2.235	3.614	243.477	600	91.043
23	VOLUNTARY PENSION INSURANCE								
	TOTAL: 23	0	0	0	0	0	0	0	0
24	OTHER TYPES OF LIFE INSURANCE								
	TOTAL: 24	0	0	862	2	860	77.142	0	0
	TOTAL LIFE INSURANCE (20 DO 24)	2.271	291.983	39.873	2.877	37.728	4.671.957	1.539	300.018
	TOTAL NON-LIFE INSURANCE (1 DO 19)	28.617	9.352.321	439.941	53.229	385.696	23.035.595	27.996	11.874.632

1) Including re-activated and annuity claims