# Information Sharing and Information Acquisition in Credit Markets

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# Points of departure

- Role of banks in information acquisition
  - Banks acquire costly information and get competitive advantage
  - Hold up good borrowers and earn rents (Sharpe 1990, von Thadden 2004)
- This paper: looks at the impact of information sharing on information acquisition

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- Why information sharing?
  - Recently around 70 countries introduced private bureaus and public registers (IFC 2009)
    - Sharing inside bank's data with outside banks.

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  - Recently around 70 countries introduced private bureaus and public registers (IFC 2009)
    - Sharing inside bank's data with outside banks.
  - Information sharing may increase competitive pressure

## Main Question

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### Other Questions

- How will the quality of credit decisions change?
- How will banks' information rents change?
- How will borrower switching and interest rates change?
- What are the welfare implications?

### Hard and Soft Information

Not all information can be shared to outside banks: hard vs. soft information

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Not all information can be shared to outside banks: hard vs. soft information

- An important distinction: (Petersen 2004)
  - Hard information can be communicated: e.g., previous default by borrower
  - Soft information cannot be easily shared: e.g., opinions, honesty, judgement on relations with clients, suppliers, etc...
  - Only the first type is shared through credit bureaus.

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#### Answer

The bank will acquire more *soft information* (higher monitoring).

- Soft information substitutes for lost source of hard information
- Confirm theoretically and empirically

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  - acquire soft information by monitoring to identify true bad quality
  - Share hard information: outside bank learns about default and success
    - ⇒ defaulting borrowers get higher interest rate
  - Do not share hard information: outside bank faces only average quality
    - defaulting borrowers get average outside rate, and switch more
    - monitoring wasted under no sharing: less soft information

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- ▶ This paper: Hard and soft information, complementarities
  - Impact of increased competition
    - Boot and Thakor (2000), Hauswald and Marquez (2006)
- ► This paper: Impact of information sharing

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- Two types of borrowers (continuum of size *N*):
  - High type: probability of success  $p_H=p(>0)$  . Proportion  $\lambda$  in the population.
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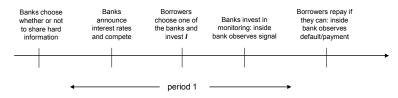
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- ullet  $\phi$  **informativeness** of the soft signal G or B
- Signal is costly:  $c(\phi) = c(\phi 0.5)^2$

# **Timing**

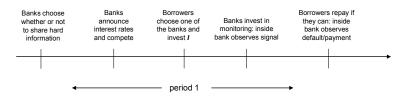
### First period



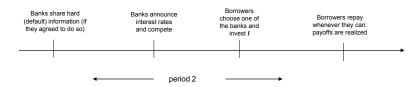
- Banks acquire both hard and soft information

# **Timing**

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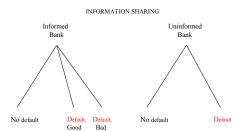


Banks acquire both hard and soft information
 Second period

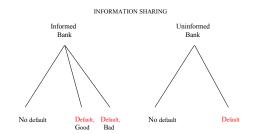


Perfect Bayesian Equilibrium under sharing/no sharing.

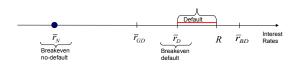
# Bidding: Information Sharing



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Mixed strategy (von Thadden 2004)



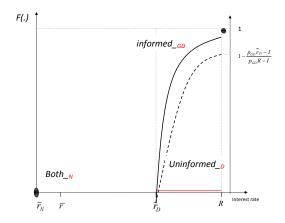
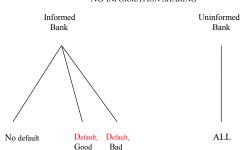


Figure: Interest rate strategies; information sharing

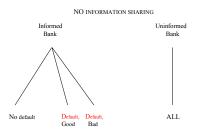
# No information sharing

Uninformed bank has no information

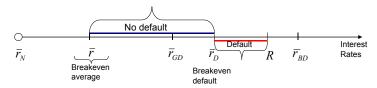
#### NO INFORMATION SHARING



# No information sharing



### • Two sources of profits



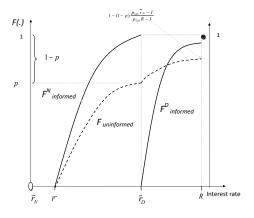
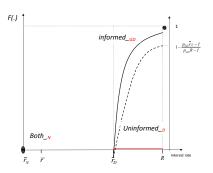


Figure: Interest rate bidding strategies; No information sharing



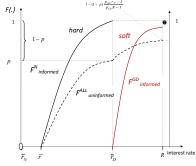


Figure: sharing

Figure: no sharing

• Sharing profits: 
$$\pi_{share} = \underbrace{I(1-\lambda)(2\varphi-1)}_{\text{Soft Info rents}} - c\varphi^2$$

No sharing profits:

$$\pi_{noshare} = Ip(1-\lambda) + I(1 - p) \underbrace{(1-\lambda)(2\varphi - 1)}_{\text{Switch}} - c\varphi^2$$
Hard Info rents

# Optimal soft information

- $c(\varphi) = c(\varphi 0.5)^2$ 
  - Optimal Level Sharing

$$\varphi_{share} = 0.5 + \frac{I}{c}(1 - \lambda)$$

Optimal Level No Sharing

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• **Proposition** Marginal returns to monitoring are higher under information sharing. Banks invest more in monitoring.

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•  $\pi_{share} > \pi_{noshare}$  if c is low enough

#### Results

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  - higher marginal returns
  - substitution
  - Relationship banking

#### Data

- Firm level survey data: EBRD BEEPS 2002, 2005(Brown et al. 2009)
- Covering 26 economies: changes in information sharing
- More soft information
  - In countries with established credit bureaus (hard information sharing)
  - ► Introduce three measures of soft information acquisition (borrower level)

Soft information=Days. Number of days used to approve a loan application

OLS estimation results				
Dependent variable	Days needed until loan approved			
	(1)	(2)	(3)	
	base	small	large	
hard information	3.523**	4.065***	1.689	
	(1.489)	(1.280)	(3.079)	
creditor rights	-6.405**	-8.881***	4.420	
	(2.886)	(2.631)	(5.595)	
concentration	-0.215	-0.217	-0.2100	
	(0.153)	(0.131)	(0.300)	
bank reform index	-1.426	-0.368	-10.334	
	(5.685)	(5.539)	(8.958)	
foreign bank share	0.381***	0.366***	0.498*	
	(0.142)	(0.134)	(0.230)	
non performing loans	0.271*	0.238*	0.387	
	(0.131)	(0.112)	(0.240)	
R-squared	0.12	0.10	0.22	
Number of obs.	2064	1638	426	

Hard information=index of information sharing depth (0-5)

 Soft information=React. If you default, what will your bank do? Sue you(1), increase rate(2), do nothing (3)

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- Does your firm have a Checking account (yes/no)

# Soft information=React. If you default, what will your bank do? sue you(1), increase rate(2), do nothing (3)

OLS estimation results				
Dependent variables	Reaction by bank to default			
	(1)	(2)	(3)	
	base	small	Large	
hard information	0.102***	0.120***	0.030	
	(0.039)	(0.044)	(0.056)	
creditor rights	-0.056	-0.082	0.036	
	(0.067)	(0.074)	(0.081)	
bank reform index	-0.692***	-0.629***	-0.896***	
	(0.175)	(0.194)	(0.231)	
foreign bank share	0.013***	0.013***	0.009	
	(0.003)	(0.003)	(0.005)	
R-Squared	0.04	0.03	0.08	
Number of obs.	1937	1511	426	

## Switching

- Sign of soft information (good or bad)
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- Soft signal (1): Bad(good)= "Problems (No problems) with non-financial factors"
- Soft signal (2): "Bad(good) management quality"

### Switching from the main bank

Probit estimation results				
Dependent variables	Switching from the main bank			
	(1)	(2)	(4)	(5)
	Base	Small	Base	Small
soft signal (1)	-0.239*	-0.274**	-0.249**	-0.289**
	(0.123)	(0.132)	(0.123)	(0.133)
soft signal (2)			-0.074***	-0.069***
			(0.026)	(0.021)
hard information	-0.011	-0.013	-0.008	-0.009
	(0.025)	(0.028)	(0.026)	(0.028)
bank reform index	0.256**	0.258**	0.242**	0.240*
	(0.119)	(0.130)	(0.119)	(0.131)
foreign bank share	-0.010***	-0.010***	-0.010***	-0.010***
	(0.002)	(0.002)	(0.002)	(0.002)
R-squared	0.02	0.02	0.02	0.02
Number of obs.	3531	2984	3490	2945

#### How problematic is Cost of capital

Probit estimation results				
Dependent variables	Cost of capital for the firm			
	(1)	(2)	(3)	(4)
	All	Small	All	Small
soft signal (1)	-2.771***	-2.818***	-2.775***	-2.827***
	(0.102)	(0.110)	(0.103)	(0.111)
soft signal (2)			-0.040**	-0.040*
			(0.020)	(0.022)
hard information	-0.107***	-0.104***	-0.106***	-0.102***
	(0.020)	(0.022)	(0.020)	(0.022)
creditor rights	-0.096***	-0.087***	-0.092***	-0.082**
	(0.030)	(0.032)	(0.030)	(0.032)
bank reform index	0.679***	0.642***	0.659***	0.616***
	(0.092)	(0.099)	(0.092)	(0.100)
R-squared	0.11	0.11	0.11	0.11
Number of obs.	3643	3102	3601	3062

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- Borrower interest rates and switching.
  - Overall inconclusive.

## Summary

- Higher investment in soft information when hard information is shared.
- This is because the marginal benefit from investing in soft information is higher when hard information is shared.
- More accurate credit decisions, higher welfare